



XI HORIZONS
Efficiency - Innovation - Excellence



Building a kaizen Momentum;

where to Start & how to Succeed

By

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Real Engagement. Real Excellence. Real Results



Presenter Profile: Dr. Hakeem Hammad, MBB & Shingo facilitator

➤ Qualification:

- PhD. Complex Systems Modelling
- M.Sc. Industrial & Financial Applied Mathematics
- B.Sc. Mathematics & statistics
- Master Black Belt (Dell + Motorola)
- kaizen Champion
- Certified Change Management
- Certified Shingo Facilitator

➤ Experience:

- **Lean Transformation and Problem Solving capability (2010- currently)**
 - **Abbott Nutrition**; Ireland (Sligo and Cootehill), China, India, Spain, Holland
 - **Alere Technology** (Now Abbott ARDx); Germany, Korea and China
 - **Abbott Diabetes care**; Donegal
 - **Nestle, Nestlé Continuous Excellence Trainer and Coach**(Middle East)
 - **Visteon Electronics**; Tunisia
 - **Abbott Medical Optics**; China & Puerto Rico
 - **Abbott Vascular**; Ireland (Clonmel), Switzerland, Costa Rica, Redwood City, San Diego and Puerto Rico.
- **Former Global Business Excellence Director for Boston Scientific**, created a unified Lean approach for significant process improvement across multiple Geographies.
- **Former Dell EMEA Business Process Improvement Director** . First Six-Sigma Master Black Belt outside DELL USA, trained and Coached more than 50 Black Belt. Also was the Lean Champion for Dell WW

Topics Covered in this Webinar

- **What is kaizen?**
- **KAIZEN Process Thinking**
- **Kaizen - Typical Misconceptions**
- **Focused Improvement vs. Relaxed Improvement**
- **The Kaizen 10 Principles**
- **A Simple Model for Building Kaizen momentum**
- **Final Remarks for a TRUE Kaizen Culture**

KAIZEN – Original Definition

改

KAI = CHANGE

善

**ZEN = GOOD
(FOR THE BETTER)**

改善

KAIZEN = CONTINUAL IMPROVEMENT

KAIZEN - CONTINUAL IMPROVEMENT

- Being constantly (KAI) oriented to improve (ZEN), learning to make progress taking into consideration the past mistakes.
- This is the philosophy that allows Toyota to grow race after race, **without stopping even if victorious.**

If you have the same spirit, follow us: together we will go far away.

- TOYOTO MOTORS

KAIZEN Process Thinking

- Self-Discipline
- Time Focus
- Skill Focus
- Participation
- Morale
- Communication



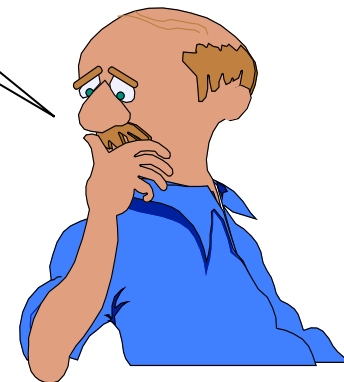
Kaizen - Typical Misconceptions

1. Kaizen is only for shop-floor employees.
2. Kaizen is only a sort of an implemented suggestion scheme.
3. Any implemented improvement is Kaizen
4. Kaizen is: SMALL improvements (only).
5. Kaizen is the responsibility of the OpEx team
6. Kaizen is only for manufacturing
7. Kaizen is a 5 day workshop

KAIZEN : Continual Small changes result in large improvement

*Isn't KAIZEN supposed to be
small improvements?*

*Kaizen is **small change**
that leads to Large Improvement*



KAIZEN is: Focused Improvement.

Improvement

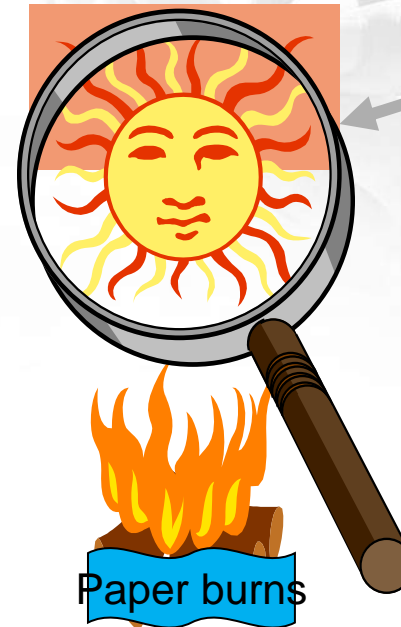


Paper does **not** burn in sunlight

Improvement is like sunlight:

- Lot of energy, but dispersed (wasted)
- Small improvements
- Slow progress and may be not noticeable

Focused Improvement



Paper burns

Focused improvement concentrates the energy:

- Enables significant improvements
- Small time required
- Rapid progress

The Kaizen 10 Principles

1. Leave cell phones, pagers and email accounts behind for the Event. The team needs 110% of each member's time. Please be respectful of the other participants who are depending on you.
2. Throw out traditional concepts of manufacturing methods.
3. Think of how the new method will work – not why it won't.
4. Don't accept excuses.
5. Don't seek perfection. A 30- 50% implementation rate is fine as long as it is done on the spot.
6. Correct mistakes the moment they are found.

The Kaizen 10 Principles

7. Think creativity before capital. If you have to spend money on improvements, simulate it first.
8. Ask “why” five times. Then ask any and all other questions – there are no “Dumb” questions.
9. Leave titles at the door – one person, one voice, no position or rank. Ten person’s ideas are better than one person’s.
- 10 Improvements know no limits.

A Simple Model for Building Kaizen momentum



Final Remarks for a TRUE Kaizen Culture

- Problems are opportunities for improvement
- Problems are a mountain of treasures
- People are not problems
- People are becoming a problem-solvers
- *Process-oriented is People-oriented*
- *Kaizen is for everyone everywhere and everyday!*

Thank You

IF YOU ARE INTERESTED TO LEARN MORE ABOUT OUR TRUE
KAIZEN APPROACH PLEASE CONTACT US @

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PLEASE NOTE THAT **ICBE PARTIALLY SUPPORT** YOUR
ORGANIZATION COST IF YOU WOULD LIKE TO IMPLEMENT
OUR APPROACH FOR KAIZEN IMPROVEMENT.